



VOLKSWAGEN COMMERCIAL VEHICLES FACTORY WARRANTY

1 General Terms and Conditions

- 1.1 Owner has the responsibility to provide Regular Maintenance Service records under the required intervals and vehicle must be regularly serviced at authorized workshops.
- 1.2 To keep the Factory Warranty, the covered vehicle should have at least ONE "Regular Maintenance Service" in every 12 months or 15,000km (whichever comes first) since the new car delivery date. If the vehicle is serviced out of the recommended service interval, the Factory Warranty shall be deemed invalid.
- 1.3 Authorized workshops reserve the right of using genuine refurbished parts.
- 1.4 Scania (Hong Kong) Limited reserves the right of final decision in case of dispute.

2 Warranty Transfer

- 2.1 Validity of the Factory Warranty is followed with the same vehicle. Within the warranty period, owner can transfer it to next owner when the vehicle is sold. Warranty transfer must be authorized by Scania (Hong Kong) Limited.

3 Warranty Period

- 3.1 Factory Warranty: 24 months with unlimited mileage since delivery.
- 3.2 Parts and Accessories Warranty: Any parts or accessories purchased AND assembled or replaced in authorized workshops are entitled for a 24-months (with unlimited mileage) genuine parts warranty since the replacement date. [*not applicable to complimentary parts replaced under Factory Warranty.]

4 Warranty Coverage

- 4.1 Subject to clause 5.3, in the warranty period, if original manufacturing, assembling or parts quality fault is found, authorized workshop will provide complimentary repair and/or replacement for the faulty parts.
- 4.2 Against Rust Penetration Warranty
 - 4.2.1 Volkswagen Commercial Vehicles guarantees its vehicle will not be subject to body through-rusting for 12 years

since the car delivery date. However, should this type of damage occur because of improper manufacture handling, authorized workshop will provide complimentary repair for the corroded part.

- 4.2.2 Warranty claims will not be accepted under the following circumstances:

- 4.2.2.1 If damage is caused by external influence or inappropriate use and care;
- 4.2.2.2 Body damage without timely repair under manufacturer guideline;
- 4.2.2.3 Any body repair carried out by unauthorized dealer / workshop;
- 4.2.2.4 Unpainted parts e.g. chrome script, wiper arm, screw, etc.

5 General Exclusions

- 5.1 Any service carried out by unauthorized dealer / workshop;
- 5.2 Vehicle is being modified or installed with unauthorized parts or materials;
- 5.3 All consumable and wear parts: light bulb, brake pad, brake disc, battery, air filter, air conditioning filter, engine oil filter, fuel filter, tyre, manual gearbox clutch, shock absorber, wiper blade, etc;
- 5.4 Any vehicle fault or damage resulted from improper accordance with owner's manual, including but not limited to handling or operating the vehicle;
- 5.5 Any vehicle fault or damage resulted from natural disaster, accident, human negligence, crashing, external impact, excessive force, improper use, animal of any kind or any force majeure event;
- 5.6 Any third-party service request, consequential losses or human injury;
- 5.7 Vehicle is not used as normal practice, such as competitions and rallies, or for any wilful, malicious actions or any usage correlated to any act that is violating the laws of Hong Kong Special Administrative Region;
- 5.8 Damage to non-covered components or any consequential damage or loss caused.

For all purposes, this English language version of this Factory Warranty shall be the original. In the event of any conflict between this English language version of the Factory Warranty and any subsequent translation into any other language, this English language version shall prevail.



SCANIA



Commercial
Vehicles

富士商旅車原廠保用

1 一般條款及細則

- 1.1 車主有責任提供車輛依照既定間距進行定期保養服務之證明。受保之車輛必須定期到授權維修中心進行保養服務。
- 1.2 為保障閣下之原廠保用權益，車輛須自新車交付日期起計，最少每12個月或15,000公里（以先到達者為準）進行一次「定期保養服務」。車輛如超出上述建議之間距進行定期保養服務，其原廠保用有機會受到影響，甚至失效。
- 1.3 授權維修中心將保留使用原廠翻新零件之權利。
- 1.4 如有任何爭議，Scania (Hong Kong) Limited 將保留最終決定權。

2 保用權益轉讓

- 2.1 此原廠保用必須跟隨原有之車輛。在保用有效期內，車主可以將此保用轉讓予該車輛的新車主。所有轉讓必須經由Scania (Hong Kong) Limited 核實方會生效。

3 保用期間

- 3.1 原廠保用期間：自新車交予客戶當日起，24個月內（無限里數）均享有原廠保用。
- 3.2 原廠零/配件保用：凡於指定之授權維修中心付費安裝或更換的零件及配件，自安裝日起計，24個月（無限里數）均享有原廠零配件保用。（*若經由原廠保用免費更換的零件及配件，則不適用此條款。）

4 保用範圍

- 4.1 於保用期內，如因原廠製造、組裝或零件品質出現非人為之故障，授權維修中心會就故障之部份，提供免費維修或更換。以上條款受原廠保用之5.3條的規定約束。

4.2 車身防鏽穿保用

- 4.2.1 自新車交付客戶當日起，首12年如因產品製作過程中防鏽處理不當，導致車身鍍金外殼未達應有之抗蝕性，而出現鏽蝕至穿透時，授權維修中心會就鏽蝕部份給予免費維修。
- 4.2.2 以下情況則不在此保用範圍內：
 - 4.2.2.1 因外來因素或不恰當使用及保養而導致損毀；
 - 4.2.2.2 車身損毀未有按廠方指引及時修理；
 - 4.2.2.3 在非授權之維修中心作任何車身維修；
 - 4.2.2.4 車身沒有上油覆蓋之部份，如電鍍件、水撥臂、螺絲等。

5 不承保範圍

- 5.1 在非授權之維修中心作任何維修；
- 5.2 車輛被改裝或加裝非廠方指定之零件及物料；
- 5.3 損耗性零件，例如：鎢絲燈泡、剎車皮、剎車碟、電池、風隔、冷氣隔、機油隔、燃油隔、輪胎、離合器、避震機、水撥刮膠片等；
- 5.4 車主沒有依照車主手冊指引而導致之車輛故障或損壞；
- 5.5 因天災、意外或人為災害、車禍、外來撞擊、過分暴力、不恰當使用、任何種類的動物攻擊或任何不可抗力事件而導致故障損壞；
- 5.6 任何第三方的維修要求、相關的損失或人身傷害；
- 5.7 非一般正常用途的車輛，例如用於任何比賽或越野車；或用作任何蓄意、惡意的行為或有關任何違反香港特別行政區法律的用途；
- 5.8 此保用覆蓋範圍以外之部件損壞，或任何相應的故障或損壞。

本《原廠保用》的英文版應為原版。如果本《原廠保用》的英語版本與隨後的任何其他語言譯本有歧異，則以該英語版本為準。